

Motor Vehicle Claims – Windscreen & Glass Only



Got a crack or chip on your windshield or window?

Act now before the damage spreads.

If you have other damage to your vehicle to report, please do not use this option.

Windscreen & Glass Repairs Made Simple

Windscreen and glass repairs are made simple through our insurer partnerships with O'Brien Glass.

Skip the wait and contact O'Brien Glass directly using the following information:

1

**Relevant insurer policy
number**

2

**Details of when the
incident occurred**

3

Vehicle details

Please refer to the list below for the relevant insurer and O'Brien Glass contact details.

Using this process means you can have your windscreen or glass repaired quickly, with O'Brien Glass invoicing your insurer directly, so you are not required to pay the repair cost upfront.

Name of the Insurer	Windscreen Process	O'Briens Contact Number
Allianz	Lodge directly with O'Brien Glass using your policy number	1800 557 055
BZI	Lodge directly with O'Brien Glass using your policy number	1800 627 436
CGU	Lodge directly with O'Brien Glass using your policy number	1300 712 464
NTI	Lodge your claim directly with NTI, and they will arrange a warm handover to O'Brien Glass.	1800 684 669
QBE	Lodge directly with O'Brien Glass. If O'Brien Glass does not have a location in your area, they will direct you to an authorised regional supplier within their network.	1800 068 985
Vero	Lodge directly with O'Brien Glass using your policy number	1800 027 403
Zurich	Lodge directly with O'Brien Glass using your policy number	1800 000 388

If the O'Brien Glass option is not suitable

If this option is not suitable for you, we recommend obtaining a repair quote and contacting our office. Your broker can then assist with lodging the claim with your insurer and obtaining the necessary approval before repairs proceed.

Or use our [online claim](#) to report this matter, kindly upload your repair quote for us to get the claim urgently settled.

NIH contact details



Tel: **1300 655 037**



Email: enquiries@nih.com.au



nih.com.au